



Senior Consoles Technician

Salary: Band C (£24,435- £33,315 per annum).
Job Type: Permanent, Full Time, 40 hrs. per week.
Location: London, North Acton.
Hours: Monday to Friday, 9:30am to 6:30pm.
Reporting to: Moving Lights and Consoles Manager.
Department: Consoles.
Reference: SCT / January 2019.
Closing Date: 08/02/2019.

About Us

Our love of creating an amazing visual spectacle and being part of something special, drives who we are, and what we do, every day.

At Neg Earth Lights, we are at the top of the game. Voted favourite lighting rental company in the UK for the last 5 out of 7 years. We deliver quality and innovation on time, every time.

We believe that everything is possible. Whatever we do, we do with respect and passion within an exciting and inspiring community where everyone can excel. Using our collective creativity and resourcefulness, we truly believe that we can turn challenges into opportunities. The show must go on!

Come and experience the show from the best seat in the house. Get your hands on the latest and best quality equipment on the market and work with world renowned Lighting Designers. Set your career goals and follow your career development path while being part of a fun, inviting and diverse company culture

About You & The Role:

Our team is rapidly expanding and an exciting opportunity has arisen for an experienced Consoles Technician.

Is understanding the mysteries of fiber cable reels, networking systems and media servers as well as getting your head around lighting consoles such as Grand MA and HOG your passion?

Are you a great communicator and collaborative problem solver? Is building and maintaining strong relationships really important to you, even in challenging times? Are you a resilient self-starter who prioritises like a 'pro' to stay ahead of the game? Can you respond calmly and maintain focus when faced with the challenges of last minute changes? Do you enjoy sharing your knowledge whilst adding to your own skill base?

You'll play an essential part in your team and company success story by:

- **Demonstrating strong technical and operational skills**
 - Assisting the Team Leader in Supervising the Consoles team
 - Develop and maintain method statements to ensure consistency and excellence in every aspect of preparation and maintenance of Lighting Consoles, Data and network control systems.
 - Designing custom systems and building custom racks.
 - Supporting team colleagues as well as freelance crew on the prep process, maintenance and use of the provided equipment
 - Provide support and guidance to our clients, including troubleshooting via the web or phone.
 - Staying up to date with technical knowledge and skills.

- **Communicating effectively**
 - Maintaining great working relationships with all internal and external stakeholders.
 - Ensuring systems and documentation are accurately maintained.
 - Maintaining stock levels through liaison with other internal departments.
 - The ability to maintain records and to be able to spot trends in equipment failure.
 - Providing technical support to Neg Earth colleagues, freelance crew and production crew.

Your Skills, Qualifications and Experience:

We can't live without:

- Your technical knowledge and high level of attention to detail.
- Your experience with lighting control equipment, ideally within a rental warehouse environment.
- In depth working knowledge of networking products for data control and transfer, especially fibre networks including cable configuration and integrity.
- Industry knowledge in respect of clients, suppliers and trends.
- Proven experience in fault finding and repairs.
- Grand MA, HOG and Avolites knowledge
- Autonomy and the ability to work as part of a team.
- Ability to take ownership and accountability.
- Customer focused mentality and exemplary attention to detail.
- Problem solving skills, adaptability and flexibility.
- Great communication skills both verbal and written.
- Your ability to plan ahead, organize and prioritise workload.
- The show must go on so providing a 7 day operation/service is key. Therefore the ability to work paid overtime on occasions, including weekends is essential.

Nice to have, but we'll be happy to offer additional training and support in:

- MS Office applications, especially Outlook – Intermediate level.
- The use of a stock control system and previous supervisory role.
- Working in the live events environment
- Programming knowledge.
- Leadership Skills
- Grand MA, HOG and Avolites training
- Electronics qualification.

We are also curious about:

- Your higher education and any other qualifications in electronics, networking and programming.

What's in it for you?

- Working with exceptional people, the latest technologies and being a part of a team making remarkable events happen.
- The opportunity to continue to grow and develop whilst working alongside a skilled team in a supportive culture.
- You will have the opportunity to design, build and maintain custom data racks and systems and work with media servers and other relevant equipment in addition to working with various networking products for data control and transfer, especially fibre networks with cable configuration and integrity in mind.
- We'll take care of your physical and mental wellbeing with our Private Health Insurance and Pension Scheme, our Internal Wellbeing and Mental Health Awareness training scheme and onsite company gym.
- Free onsite parking
- As you'll be a star employee, you'll have the opportunity to be considered for an annual bonus.

Does this sound like you? Do you love challenge and are ready for an amazing career in a vibrant industry?

Get in touch! We can't wait to hear from you!

Click apply, or email on people@negearth.co.uk

Equal Opportunities:

We are an Equal Opportunities employer. We'll be happy to help with any specialist arrangements in order for you to apply or interview for this role. Let us know and we'll do our best to make all possible adjustments.

Note:

We really appreciate you taking the time to read more about Neg Earth Lights and the role. We try very hard to reply to each applicant. If you haven't heard from us within 10 working days past the mentioned closing date, feel free to give us a nudge!