



# Business Improvement Manager

**Salary:** Band B (£28,875 - £46,640 per annum).

**Job Type:** Permanent, Full Time, 40 hours per week.

**Location:** London, North Acton, NW10.

**Hours:** Monday to Friday, 9:30am to 6:30pm.

**Reporting to:** Managing Director

**Department:** Business Improvement

**Reference:** BIM / January 2019.

**Closing Date:** 08/02/2019.

## About Us

Our love of creating an amazing visual spectacle and being part of something special, drives who we are, and what we do, every day.

At Neg Earth Lights, we are at the top of the game. Voted favourite lighting rental company in the UK for the last 5 out of 7 years. We deliver quality and innovation on time, every time.

We believe that everything is possible. Whatever we do, we do with respect and passion within an exciting and inspiring community where everyone can excel. Using our collective creativity and resourcefulness, we truly believe that we can turn challenges into opportunities. The show must go on!

Come and experience the show from the best seat in the house. Get your hands on the latest and best quality equipment on the market and work with world renowned Lighting Designers. Set your career goals and follow your career development path while being part of a fun, inviting and diverse company culture.

## About You & The Role:

An exciting opportunity has arisen for Business Improvement Manager & IT Manager. The purpose of the role is to lead on auditing and improving existing processes, taking the lead of the development of supporting technology and partnering with key stakeholders to engage and manage change.

Are you a role model for change and management? Do you excel at influencing and coaching senior leaders in tackling the challenges around adopting change and lean mentality? Is continual improvement and change your thing?

Are you resilient and do you lead with a mix of optimism and reality? Can you articulate clearly complex issues across a breadth of stakeholders and generate new solutions in a creative and collaborative way? Do you have a passion for excellence and are strong relationships important? Do you see your team's motivation and development as a key driver of success and the delivery of excellence?

## **You'll play an essential part in the company success story by:**

Project managing a wide variety of commercial, operational and technical business improvement initiatives

- Developing the Business Improvement, IT and systems strategy to meet the business needs
- Enhancing business processes, developing systems and performance information.
- Supporting a culture of continual improvement and business sustainability.
- Supporting the Directors on various business projects

### Leading Others

- Developing the Business Improvement Team
- Providing consultative expertise including guiding users through key decisions

### Information & Communication Technology

- Planning and managing the ICT budget
- Ensuring that all ICT systems are maintained and fit for purpose including security, networking and system upgrades.

## **Your Skills, Qualifications and Experience**

### We can't live without your:

- Proven experience in the successful delivery of end to end project management
- Extensive experience in implementing, leading and coaching improvement methods and successful track record of implementing change management.
- Strategic thinking and execution combined with your logic, reasoning and decisiveness.
- Hands on and engaging internal consulting style and first class stakeholder management skills.
- Ability to understanding complex information and requirements and articulate them to a variety of stakeholders.
- Knowledge of auditing risk and compliance of systems and processes along with the ability to troubleshoot and move others into action.
- Ability to manage budgets and understand the bottom line impact of projects.
- Third party selection and SLA management experience.
- Breadth of commercial skills and ability to manipulate data.

### Nice to have, but we'll be happy to offer additional training and support:

- Understanding of IT infrastructure and data security requirements.
- Previous experience in managing and delivering tenders
- Up to date knowledge of the latest networking and web technologies
- Knowledge of lighting and rigging equipment
- Equipment Hire experience
- Live event knowledge
- The show must go on so providing a 7 day operation/service is key. Therefore the ability to work paid overtime on occasions, including weekends is essential.

### **What's in it for you?**

- Working with exceptional people, the latest technologies and being a part of a team making remarkable events happen
- The opportunity to continue to grow and develop whilst working alongside a skilled team in a supportive culture

- We'll take care of your physical and mental wellbeing with our Private Health Insurance and Pension Scheme, our Internal Wellbeing and Mental Health Awareness training scheme and onsite company gym
- Free onsite parking
- As you'll be a star employee, you'll have the opportunity to be considered for an annual bonus.

**Does this sound like you? You might have a background in Finance, Operations or Project Management. Do you love challenge and are ready for an amazing career in a vibrant industry?**

**Get in touch! We can't wait to hear from you!**

Click apply, or email on [people@negearth.co.uk](mailto:people@negearth.co.uk)

Equal Opportunities:

We are an Equal Opportunities employer. We'll be happy to help with any specialist arrangements in order for you to apply or interview for this role. Let us know and we'll do our best to make all possible adjustments.

Note:

We really appreciate you taking the time to read more about Neg Earth Lights and the role. We try very hard to reply to each applicant. If you haven't heard from us within 10 working days past the mentioned closing date, feel free to give us a nudge!